

South Staffordshire Local Pharmaceutical Committee

Minutes of the meeting held on 10th March 2010 in The Meeting Room,
Dean & Smedley, Horninglow Road, Burton upon Trent at 1.00pm

Members Present: Mr Dean Mr Bullock Mr Prokopa Ms Palfreyman
 Mr Smith Mr Wilson Mr Morrison Ms McCallum
 Mr Asaria Mr Siswick Mr Connolly

In Attendance: Dr Goldstein

In the Chair: Mr Dean

Business Agenda

310-1	Apologies Mr Galt
310-2	Minutes The minutes of the meeting held on 10 th February 2010 were approved.
310-3	Matters Arising 210-3 – Mr Prokopa confirmed that although the opportunity had not arisen at the West Midlands Regional Forum to discuss pricing problems, PSNC were monitoring problems associated with the NHSBSA Capacity Improvement Programme; Mr Wilson noted that in a random check on his pharmacy's return a number of incorrectly switched exempt forms had resulted in an underpayment of £900, which was subsequently repaid. The Committee expressed concern about what action PSNC could take; Mr Prokopa agreed to monitor the situation locally & nationally. 210-10 I) – Mr Prokopa confirmed that a response to the draft document from the PCT dealing with poorly performing contractors had been sent.
310-4	Communications The correspondence listed in Appendix 1 was noted.
310-5	Finance The Treasurer had reported via email that both of the LPC accounts maintained healthy balances.
310-6	Meeting Reports Dr Goldstein presented the following reports: <u>Expert Patients' Programme</u> This meeting identified the benefits to long-term health of patients taking part, by treating their condition more effectively with less need for acute hospital care. Community pharmacists have not been actively involved, however the meeting did identify a role for the community pharmacist in helping expert patients; Dr Goldstein will discuss this further with the PCT and aim to promote the role of the pharmacist locally and nationally. <u>Sexual Health & Pharmacy</u> Discussion with Laura Keiher to provide insight into what is currently happening in Community Pharmacy and how this might be developed further. These centred around possible bid for promoting long-acting contraception through pharmacy, further advertising of pharmacy-based services, and moving towards a three-tiered pharmacy service (signposting only/EHC & chlamydia plus signposting/special

interest pharmacists in sexual health)

COPD

Discussion with Genine Riley (SSPCT) & Alston Dowsett (GSK) about directed MURs for COPD patients and the use of the "in-check" device to check a patient's inspiration rate, plus spirometry to identify possible COPD patients in the pharmacy. GSK to sponsor and lead local meetings in June to train pharmacist. Dr Goldstein will seek to meet with Dr Mo Huda (COPD specialist GP) and Joan Mansey (COPD specialist nurse) to discuss the possibility of taking these services further.

3rd PNA Group Meeting

Further progress is being made in developing the PNA, including mapping of health needs; development of patient perspective via existing community pharmacy surveys and eliciting further what patients like and dislike about pharmacies, plus what they would like to see pharmacies undertake; identifying cross-border issues with respect to services available; getting final returns from the Community Pharmacy questionnaires, of which about 30 are outstanding; and finally how consultation on the first draft PNA will take place.

Winter Pressures

This meeting looked back at 2009-10 and hoped to start planning for next winter. The need to make better use of pharmacy for self care was noted, and Dr Goldstein will meet with Malcolm Thomson (PCT Lead, Winter Pressures) and the PCT communication lead to identify how this might be achieved.

Area Prescribing Committee

A number of areas were discussed, notably regarding the possible extension of the EHC PGD to include "Ella-1" which is effective upto five days after unprotected intercourse; Dr Goldstein will discuss this possibility further with sexual health Commissioning lead. Also regarding self-medication of patients in the Littleton Ward at Cannock Hospital – Mark Seaton is to take this up with Peter Cooke, Chief Pharmacist for Mid Staffs NHS Trust.

Addaction & Needle Exchange

Discussed previous training and how this could be followed up, what services community pharmacy could signpost misusers to (eg Hepatitis C vaccination) plus the possible use of a referral card for service users, how counter-staff in pharmacies can improve communication with users and ways evaluating future training provided.

Mr Prokopa reported on:

Information Governance (IG) Scoping Meeting

This meeting identified key personnel at the PCT in relation to IG (Julie Mitchell & Jeanette Young), and that the PCT would lead 4 training sessions in April or May to help contractors deal with on-line assessments and associated issues; Naz Khideja would prepare case-studies to assist in this training. Mr Prokopa to try to ascertain the names of IG leads for each pharmacy.

Reducing the Regulatory Burden & Quality Accounts/Quality Metrics

This meeting's aim was to focus on how regulation can impede delivery of patient care in the pharmacy, what the regulatory burden was and identified the NPA as a channel for information, helping identify problems and solutions. This would include signposting proactively to services such as Business Link for non-professional issues. Secondly it look at community pharmacy and the Quality Agenda, discussing the move to Quality Accounts across the NHS, looking at the principles of quality metrics and how these might be applied to community pharmacy.

Pharmacy Part IX Appliance Event

This examined the impending changes to stoma & continence appliance service,

	<p>and how this would affect pharmacy and dispensing appliance contractors (DAC's). Full information was given about structure, fees, funding and timescales, plus clear guidance about how pharmacists' existing relationships with DAC's can remain within the regulations. Resolved to inform contractors about the new service via March Newsletter.</p> <p><u>PSNC Policy Update Seminar</u> This meeting heard about political developments and NHS policy update, the devolution of the global sum, NHS IT, the new appliance service, and IG. Most useful was the information about funding and devolution of the global sum, and how to give advice to PCTs about this.</p> <p><u>West Midlands Regional Forum</u> This meeting is held 3-4 times a year and most useful outcomes were regarding information on enhanced services being commissioned, eg PGD's for Champix in 2 PCT areas being very successful and a service for provision of Naloxone to drug misusers for emergency use in overdose in Hereford. Also discussed action by PCT's regarding supply & pricing of "Specials", formation of the new LPCs from April, and update on PSNC activity and prospects for funding for 2010-11.</p> <p>From Mr Bullock: <u>Pharmacy & Public Health – West Midlands Event</u> Discussions of how community pharmacy could greatly increase its contribution to improving public health; it recognised many successes already, including in smoking cessation, sexual health & EHC, and supervised consumption for drug misuse clients. Consideration was given to how ready pharmacy was to expanding in this area, what funding might be available, and who might provide training? Key to developing this role was pharmacy support staff, due to accessibility for the public and ease of training. Mr Prokopa asked if the Portsmouth model for using pharmacy staff as health trainers had been mentioned? Mr Bullock responded that it had, and it was being rolled out in at least one PCT in Birmingham.</p>
310-7	<p>PCT Reports</p> <p>Naz Khideja had submitted report to the LPC which dealt with the following:</p> <ul style="list-style-type: none"> • IG – meeting as reported by Mr Prokopa • PNA Meeting – as per Dr Goldsteins report; additionally Ms Khideja is to liaise with locality leads for public health to make them aware of the PNA whilst in its formative stages • WM Community Pharmacy Leads Network – mostly information regarding development process for PNAs • DoH Funding for improving patients' use of pharmacies – Apparent funding source has now been closed, Ms Khideja has written to Angus Wrixon at DoH to voice concerns over lack of structure, transparency or equitability, and that no deadlines were stipulated. • Specials – PCT letter re specials had been circulated – Ms Khideja is to circulate a proposed algorithm to help Gps and pharmacists decide whether a special is actually needed. • Meeting with Alison Freemantle (Lloyds Pharmacy) – who had worked with CPPE on Alcohol Identification & Brief Advice workshop, due out in April. Ms Khideja to use link into this package following on from alcohol awareness locality training in April. • EPS – Ms Khideja and Dawn Greensmith will be attending the PCC event on ETP R2 in Manchester on 18th March. Mr Prokopa added that he will be attending the same event but at Coventry on 23rd March.
310-8	Service Development Officer's Report

	Most of the information was communicated in meeting reports; Dr Goldstein added that a majority of pharmacies had now returned their multi-disciplinary audits for 2009-10 – about 75 had looked at waste, whilst 25 or so had looked at referrals.
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Strategy Agenda

310-9	<p>Quality & Performance</p> <p>a) Branded medicine shortages – following a short discussion the Chair agreed to highlight in the March LPC Newsletter the PSNC's information and reporting mechanism on their website. Mr Morrison added that it would be useful to remind contractors that they are able to claim out-of-pocket expenses for telephone calls etc when attempting to source stock from other than their usual wholesalers.</p> <p>b) MTRAC Verdict & Summaries – Lidocaine 5% Plaster and Liraglutide</p> <p>c) Reduction in Drug Tariff prices for stoma & continence appliances from 1st April. Mr Prokopa to mention this in the summary being prepared for the march Newsletter.</p> <p>d) Information Governance Update – Mr Prokopa to make short presentations to each of the local meetings in March. PCT-led meetings to follow in four locations in April or May</p> <p>e) Supply of Cardura XL 8mg tablets. PSNC guidance to be highlighted in the March Newsletter.</p>
310-10	<p>Commissioning & Services</p> <p>This was covered in Dr Goldstein's meeting reports, 310-6</p>
310-11	<p>Regulation</p> <p>a) Application for a Internet/Mail Order Pharmacy – Kinver. Mr Prokopa will prepare a response following seeking advice from the PSNC & RPSGB regarding certain aspects of the process of receiving prescriptions and supplying the dispensed medicine back to the patient.</p> <p>b) Possible Application for Internet/Mail Order Pharmacy – Wombourne. Information from a contractor in Wombourne and subsequent checking of the RPSGB's register suggested that a new pharmacy had opened in Wombourne. The PCT confirmed that there had been a verbal indication that a an application was likely to follow soon.</p> <p>c) Dr Hussellbee & Partners – application to extend dispensing area. This application has now been resubmitted; the extension only now applies to areas covered by South Staffordshire PCT. The meeting agreed that the area specified was likely to be rural in character; Mr Prokopa would respond to the PCT to reflect this.</p> <p>d) Generic substitution consultation – Discussion of the consultation questions elicited the responses that Option 3 was the "least bad" option - but that the LPC felt that generic substitution should not even be considered; the list of products and the options of quarterly changes to it seemed reasonable – however it was felt that if changes were only made quarterly, three months' notice should be given about changes rather than just one month; it was also felt that if it did go ahead, it must apply equally to all suppliers of dispensing services, including dispensing doctors; Mr Prokopa was to check the impact assessment to see if there was any recognition of the extra time & cost for pharmacists explaining changes to patients, and about possible increase in waste if patients reject substituted products and get further prescriptions for branded items; there was concern for patients who may blind or partially sighted and used to a particular</p>

	<p>brand of a product aiding identification. Mr Prokopa to respond appropriately.</p> <p>e) PSNC Response to PNA Consultation Questions – Mr Prokopa noted that this had proved a valuable resource in assisting the formulation of the LPC's response to this.</p> <p>f) Outstanding PNA questionnaires – About 30 were still outstanding, Mr Prokopa had asked LPC members who represented pharmacy chains with branches appearing in the list to assist in getting the information back to the PCT. Dr Goldstein had agreed to pre-populate any known information about the appropriate pharmacies to speed up the process.</p> <p>g) New Part IX Appliance Service – Mr Prokopa agreed to produce a short piece for the March Newsletter to inform contractors about aspects of this service.</p>
310-12	<p>Information</p> <p>a) Public Health Update – see Meeting Report 310-6 (Mr Bullock)</p> <p>b) CPPE launch of "Older People: Managing Medicines" Learning Programme</p> <p>c) CPPE Launch of "Patient Centred Care" Open Learning Programme</p> <p>d) Pulse report - Virgin buys Assura Healthcare</p>
310-13	<p>Local Associations</p> <p>There are two series of meetings planned – in March, "How to get on with your GP" by Dr Goldstein, plus a short introduction to Information Governance by Mr Prokopa; in April there were two topics – Child Protection update (SWS) and Alcohol Awareness (BLT & ES). A full meeting on IG was planned for May.</p>
310-14	<p>LPC Election 2010</p> <p>Mr Prokopa reported that the independents' election had returned three existing members – Mr Morrison, Mr Bullock & Mr Siswick, plus two new members - Andrew Magrath from Tamworth and Narinder Chahal from Burntwood. The CCA had filled five of its seven places, and Mr Dean & Mr Smith would be returning as the two AIM nominees.</p>
310-15	<p>Confidential</p> <p>See Confidential Minutes</p>
310-16	<p>Any Other Business</p> <p>Mr Bullock reminded the Committee that Mr Dean had decided to step down as Chair of the Committee at the end of this month; Mr Bullock wished to formally thank Mr Dean on behalf of current and past members of the LPC for his efforts and skill in chairing the Committee for the last twenty years, in addition to the influence he has had in moving Community Pharmacy forward in South Staffordshire; Mr Bullock said he now looked forward to his continuing contributions in his new capacity as AIM nominee.</p> <p>Mr Asaria also wished to thank the committee for allowing him to be involved, but as he was now going to be working as a locum had decided not to stand for re-election and would be leaving the committee. Mr Dean thanked Mr Asaria for his contributions and wished him well for the future.</p>
210-18	<p>Next Meeting</p> <p>Wednesday 21st April 2010 at Dean & Smedley, Horninglow Road, Burton upon Trent at 2.00pm.</p> <p>The meeting closed at 4.30pm.</p>

LPC Meeting – 10th March 2010 - Secretary's Report**4.1 PCT Communications****Received**

- a) 10/2/2010 – Change Of Ownership – Newbridge Pharmacy, Tettenhall, Wolverhampton
- b) 12/2/2010 – Application for Internet/Mail Order Pharmacy – Kinver**
- c) 20/2/2010 – Invitation to Dispensing Committee Meeting re Eccleshall application
- d) 3/3/2010 – Dr Hussellbee & Partners – Extension to Dispensing Area**

4.2 PSNC Communications**Received**

- a) 10/2/2010 – PCL(s) 013/10 – LPC Support Seminar – Developing a PNA
- b) 12/2/2010 – PCL(s) 014/10 – Public Health Update**
- c) 12/2/2010 – PCL(s) 015/10 – Branded Medicine Shortages**
- d) 12/2/2010 – PSNC eNews Update**
- e) 15/2/2010 – PCL(s) 016/10 – Annual LPC Secretaries Meeting
- f) 16/2/2010 – LPC Upd@te
- g) 18/2/2010 – PCL(s) 018/10 – PCC & Failure of Pharmacies to Open**
- h) 18/2/2010 – PSNC Regional Representatives Election Update**
- i) 19/2/2010 – PSNC eNews Update**
- j) 24/2/2010 – PCL(s) 019/10 – PSNC Response to PNA Consultation**
- k) 26/2/2010 – PSNC eNews Update**
- l) 02/3/2010 – PCL(s) 020/10 – LPC Finance Seminars
- m) 4/3/2010 – PCL(s) 021-10 – PNA Support Seminar (Extra Date)
- n) 4/3/2010 – PCL(s) 022-10 – Community Pharmacy Charter Campaign
- o) 5/3/2010 – PCL(s) 023-10 – LPC Support Seminar – Facilitation Skills
- p) 7/3/2010 – PCL(s) 024-10 – EPS R2 Update
- q) 7/3/2010 – PCL(s) 025-10 – Pharmacy: Heart of our Community – Use of Logo
- r) 8/3/2010 – PCL(s) 026-10 – LPC Finance Seminars
- s) 9/3/2010 – Community Pharmacy News February

4.3 Other Communications Received

- a) 4/3/2010 – MTRAC – Verdict & Summary Lidocaine 5% Plaster**
- b) 4/3/2010 – MTRAC – Verdict & Summary Liraglutide**
- c) 4/3/2010 – NHS Litigation Authority – Further information on Appeal on PCT decision at Huntington (Jhoots Pharmacy Ltd)**
- d) 4/3/2010 – Email, Proposed Black Country LPF Progress Report
- e) 8/3/2010 – Email, Omar Shakoor, CCA – Current CCA LPC Members agreed
- f) 9/3/2010 – Email, Neil Slater, AIM – AIM LPC Members
- g) 5/3/2010 – NPA Insurance – Distribution Advice & Notice of General Meeting

4.4 PCT Correspondence Sent

- 19/2/2010 – Response to Minor Relocation Application (>500m) at Essington
- 19/2/2010 – Reply to Jim Barlow re Burntwood Health Centre Developments

4.5 PSNC Correspondence Sent**4.6 Other Correspondence sent**

- a) 28/2/2010 – Email – LPC Response to PNA consultation**
- b) 8/3/2010 – Email to Omar Shakoor, CCA – Request for names of CCA Members post April 2010**
- c) 8/3/2010 - Email to Neil Slater, AIM – Request for names of AIM Members post April 2010**